

FIG. 1

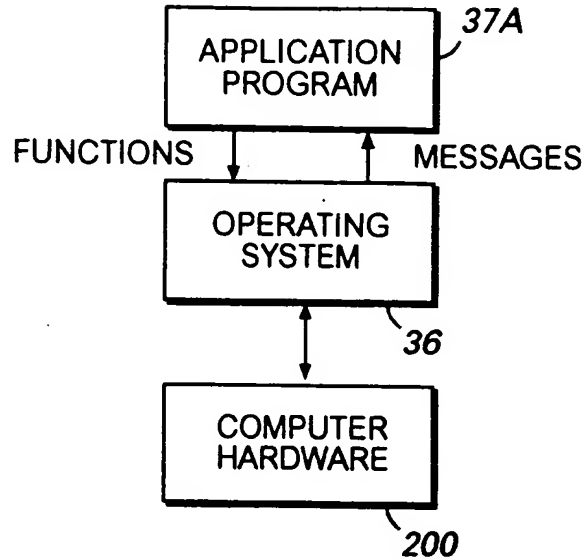


FIG. 2

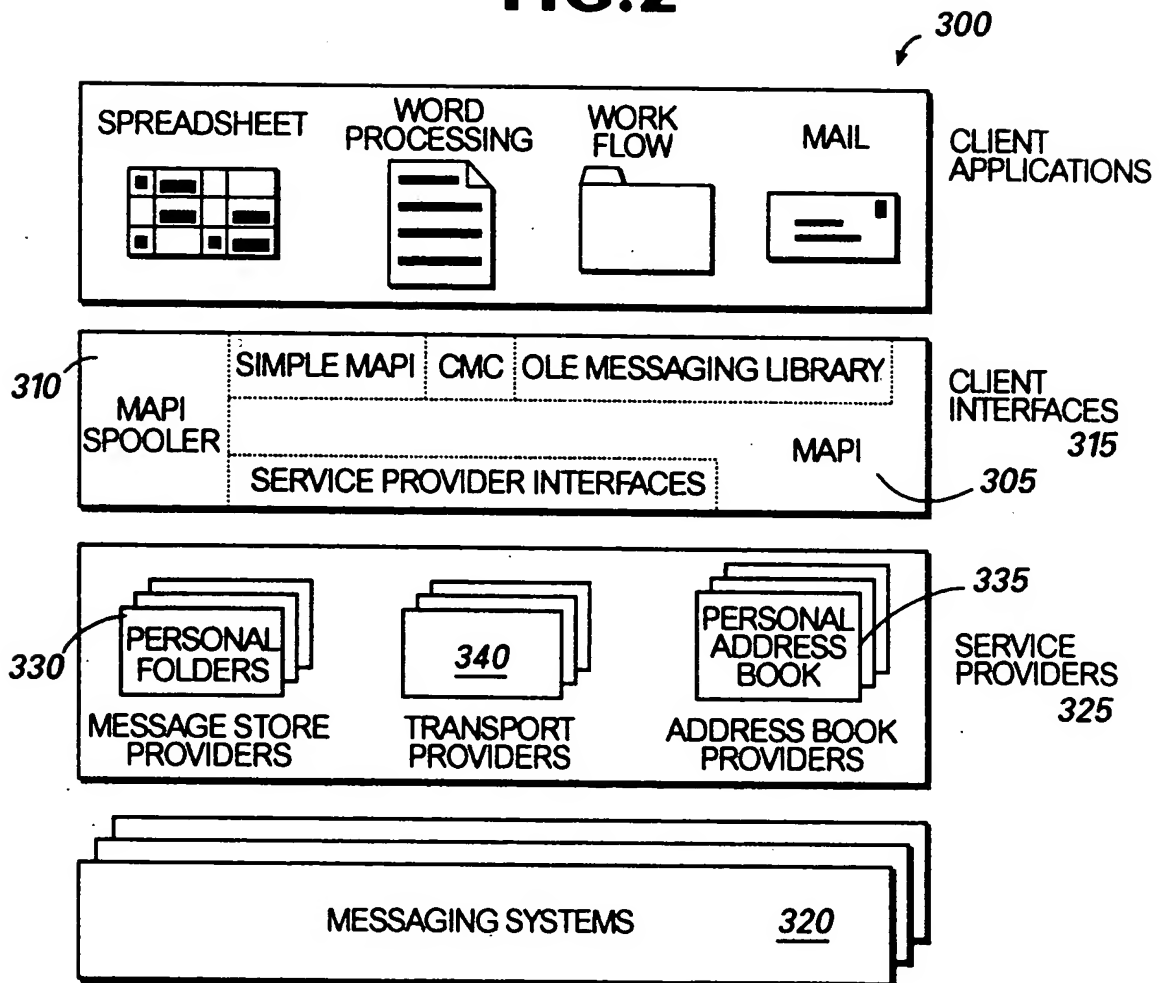


FIG. 3

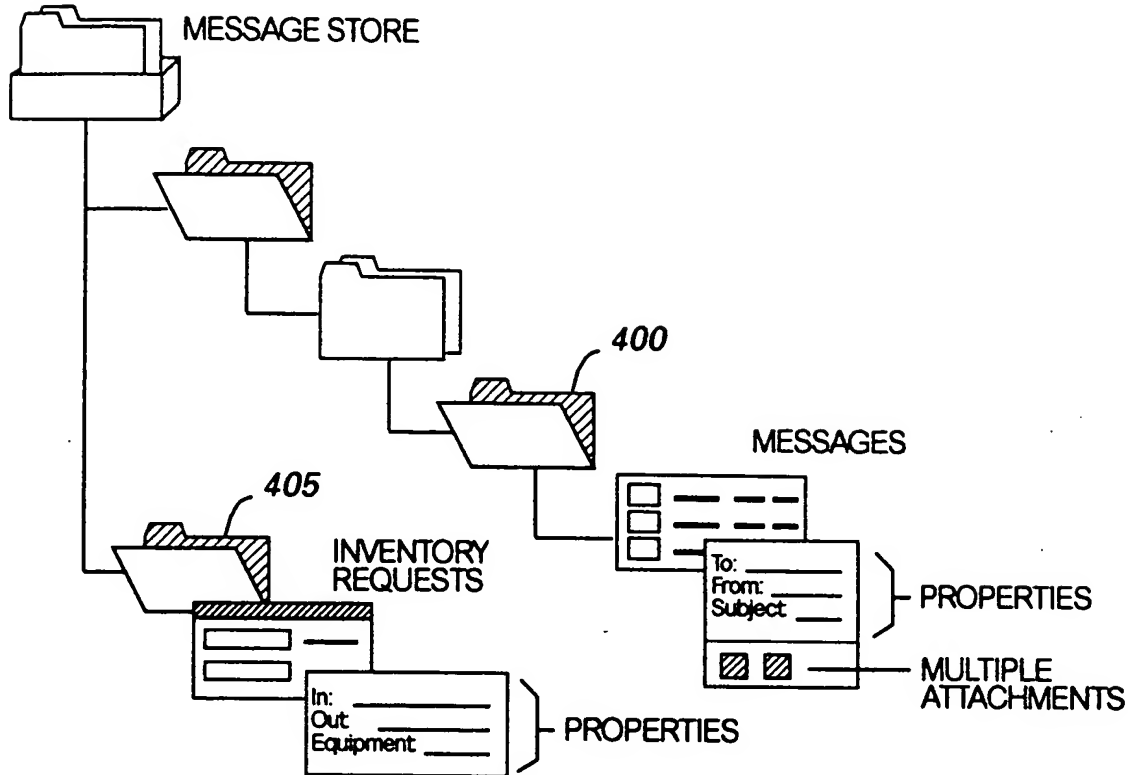


FIG. 4

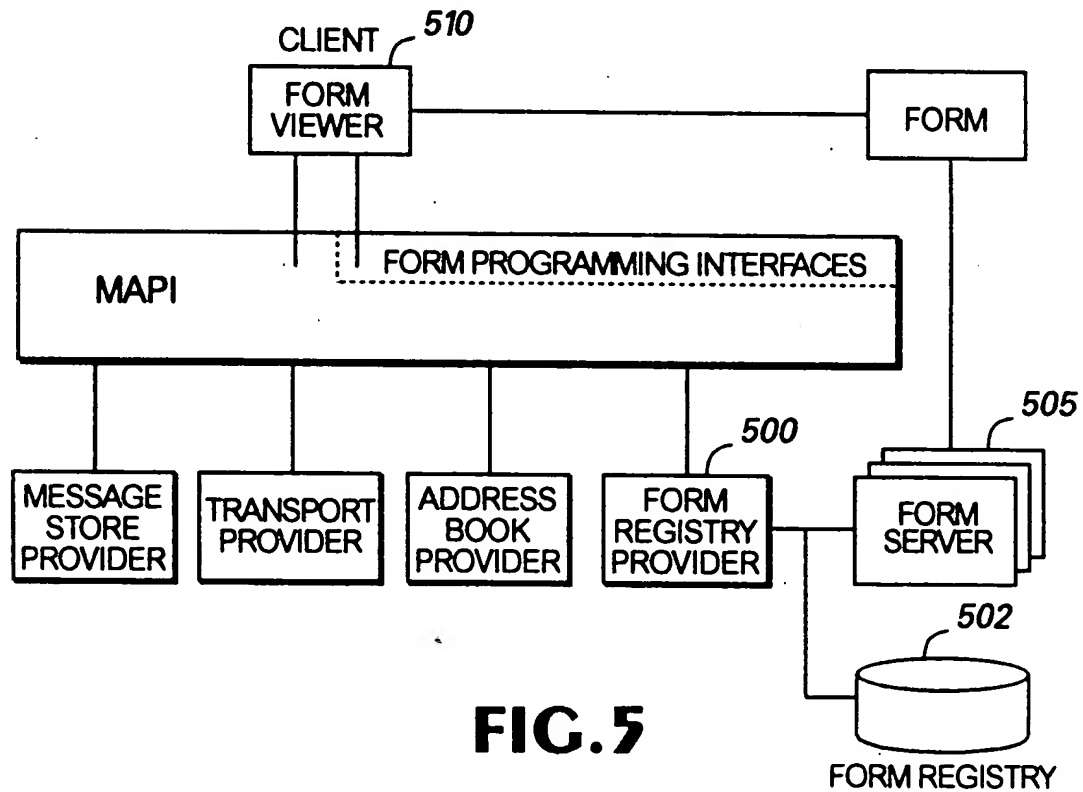


FIG. 5


To: billb; sm henry; patterson  600

FIG.6a


To: billb; Henry Smith; Roger Patterson  605

FIG.6b

To: billb; Henry Smith; Roger Patterson

Bill Barnes
Bill Barry
Bill Benack
Bill Blewell
Bill Bliss
Bill Blomgren
Bill Bailey
Show More Names...
Create new address for "billb"
Address Book
Cut
Copy
Delete


 610

FIG.6c

SCREEN DISPLAYS - ORIGINAL NAME RESOLUTION

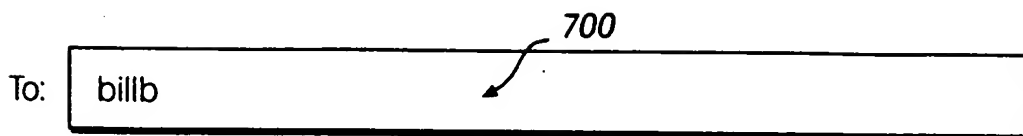


FIG. 7a

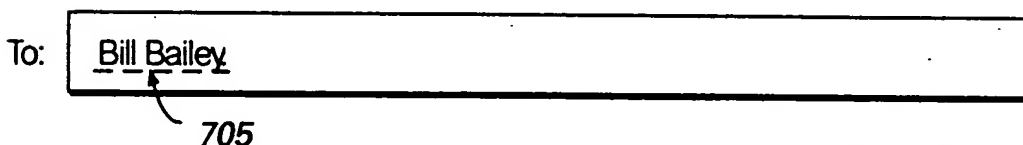


FIG. 7b

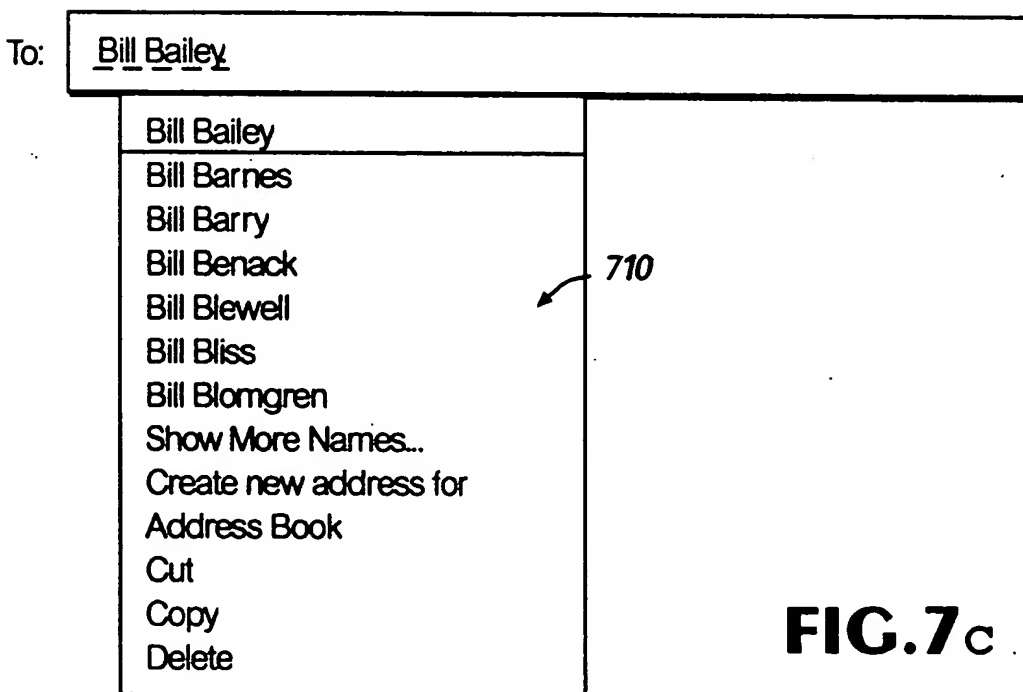
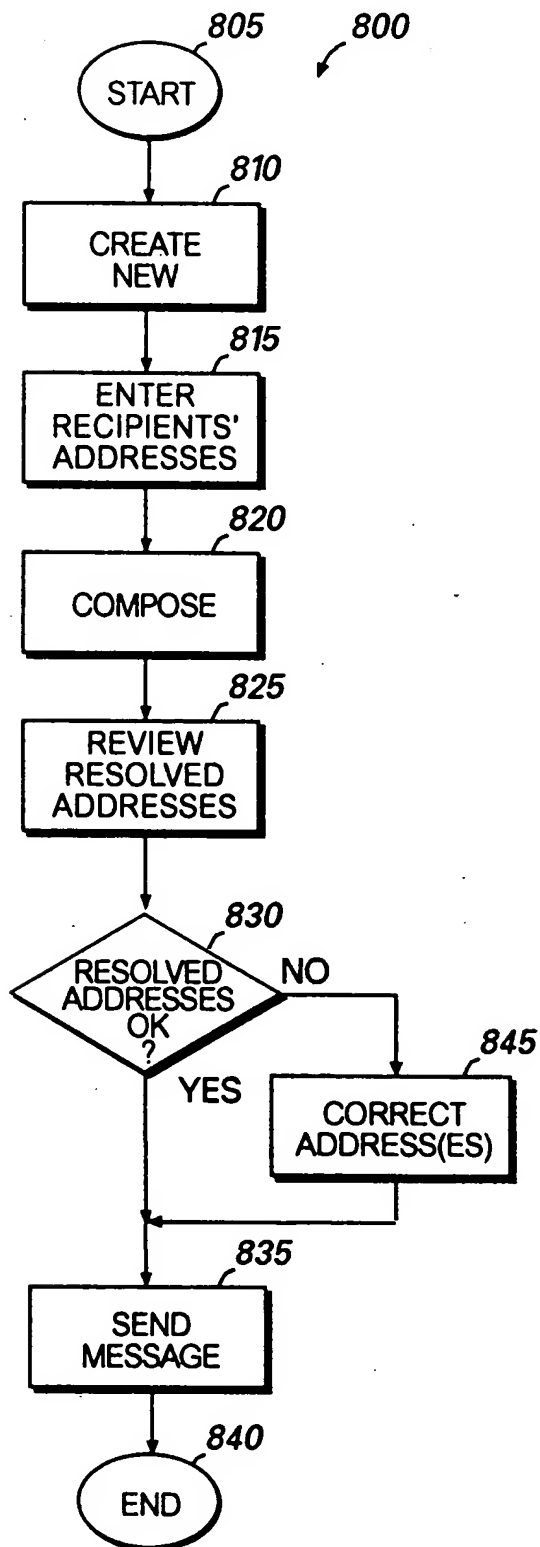


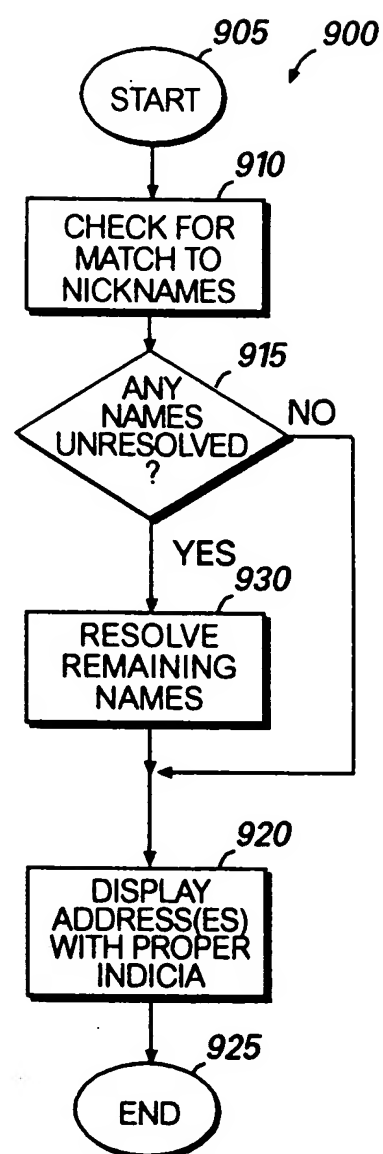
FIG. 7c

SCREEN DISPLAYS - NICKNAME RESOLUTION



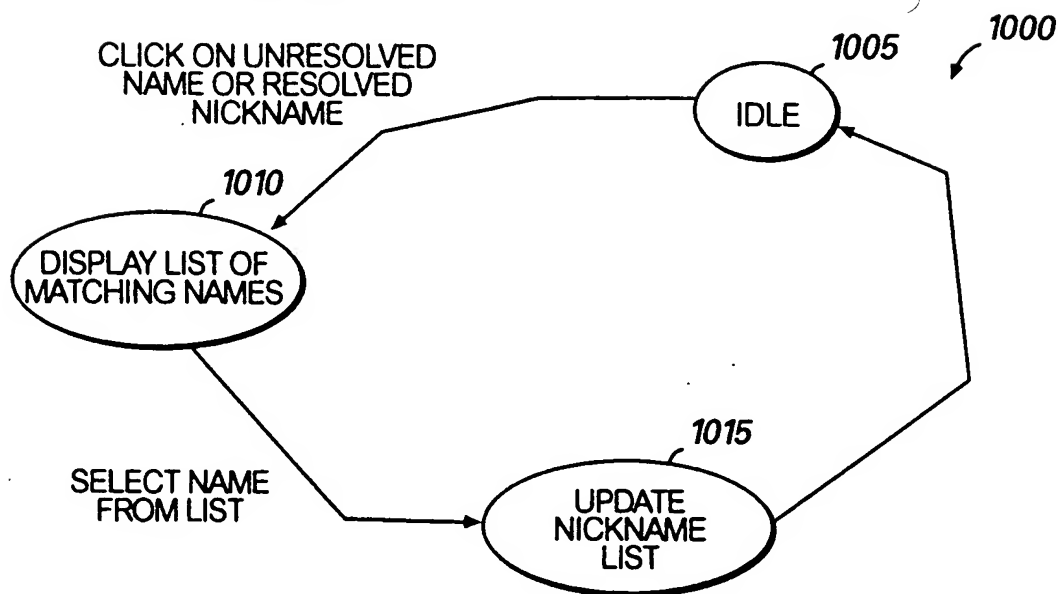
FLOW DIAGRAM -
USER'S PERSPECTIVE

FIG.8



FLOW DIAGRAM -
NAME RESOLUTION
FROM PROGRAM'S
PERSPECTIVE

FIG.9



STATE DIAGRAM - NICKNAME RESOLUTION
FROM PROGRAM'S PERSPECTIVE

FIG.10

<u>ITEM</u>	
<u>PROPERTY TAG</u>	<u>VALUE (DATA)</u>
SENDER	...
RECIPIENT(S)	...
SUBJECT	...
BODY	...
STATUS	...
MESSAGE FLAG	...
DUE DATE	...

1100
1105
1110

FIG.11

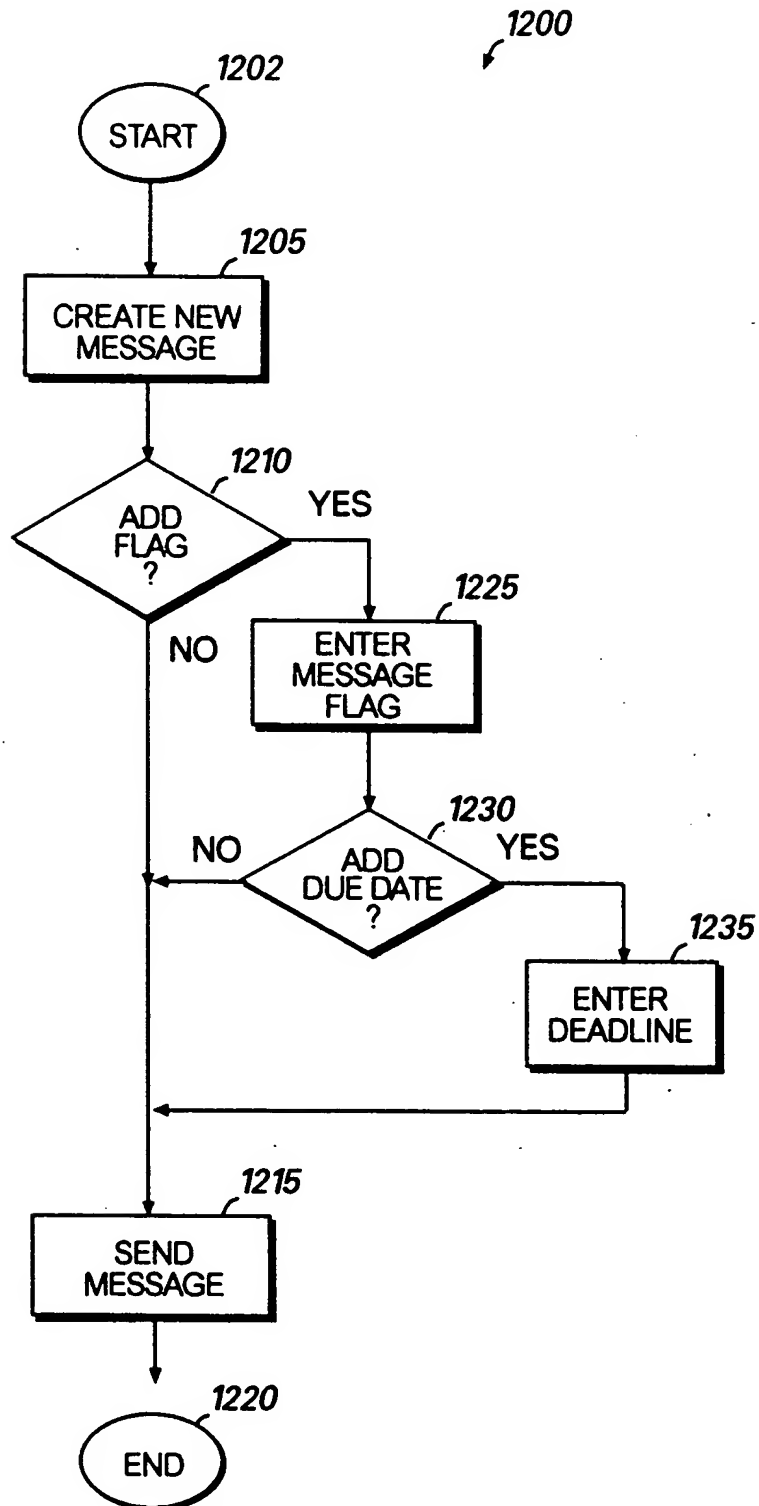


FIG.12

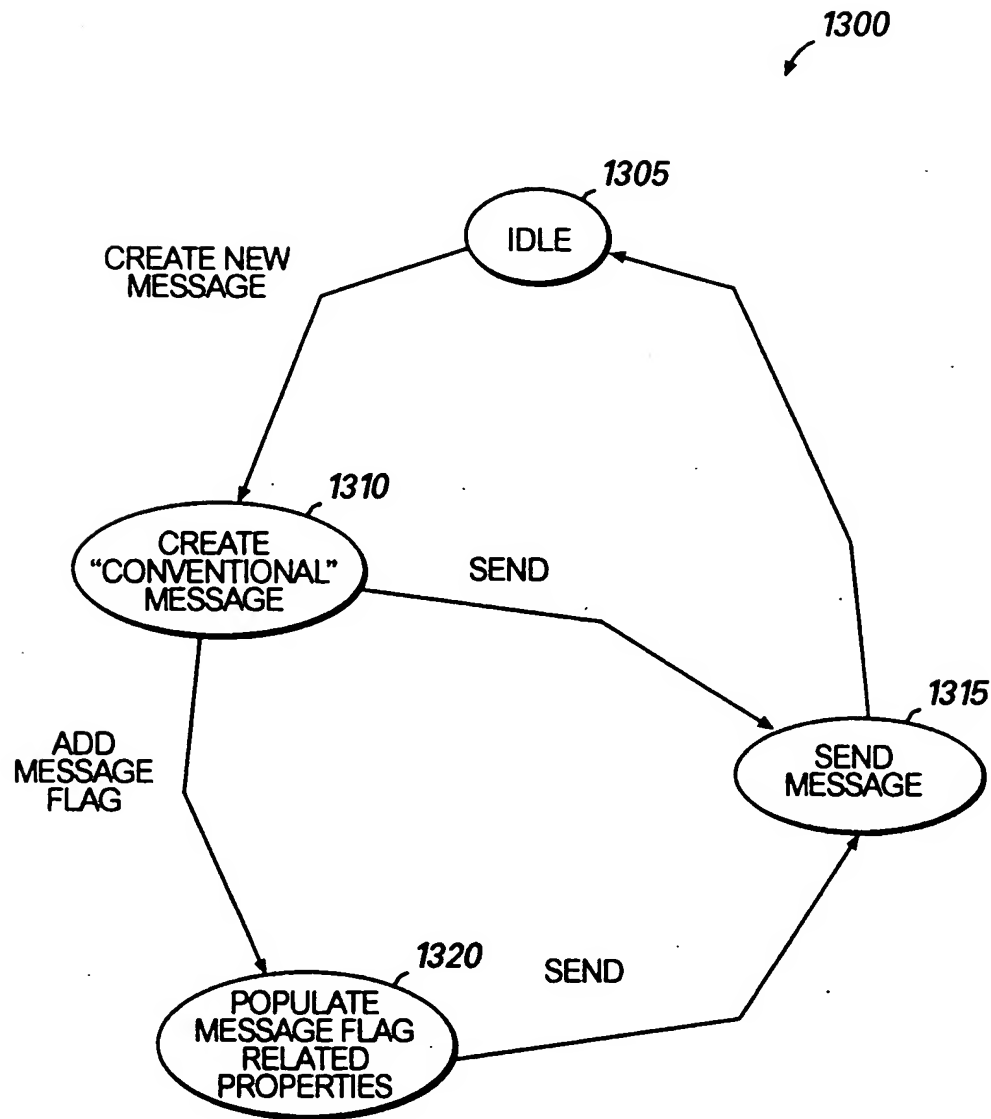


FIG.13

1405

1400

<u>Read</u>	<u>Status</u>	<u>Encl</u>	<u>From</u>	<u>Subject</u>	<u>Rcvd</u>	<u>Size</u>
N	-		Bob Winters	Windemere Proposal	2/12/96	2K
Y			Drew Lytle	RE: News views	2/12/96	6K
Y			Scott Thurlow	RE:\user\specro	2/12/96	3K
Y		Y	Trio Account	Get on the WWW	2/11/96	12K
Y	✓		Becky Kaplan	Module Name question	2/11/96	3K
Y			Brad Thompson	RE: project status	2/10/96	8K
Y			Pam McBain	upcoming release	2/6/96	4K
Y		Y	Scott Gode	Terminology	2/5/96	39K
Y	✓		Brian MacDonald	lunch	2/2/96	5K

FIG.14

1515

1505

1510

1500

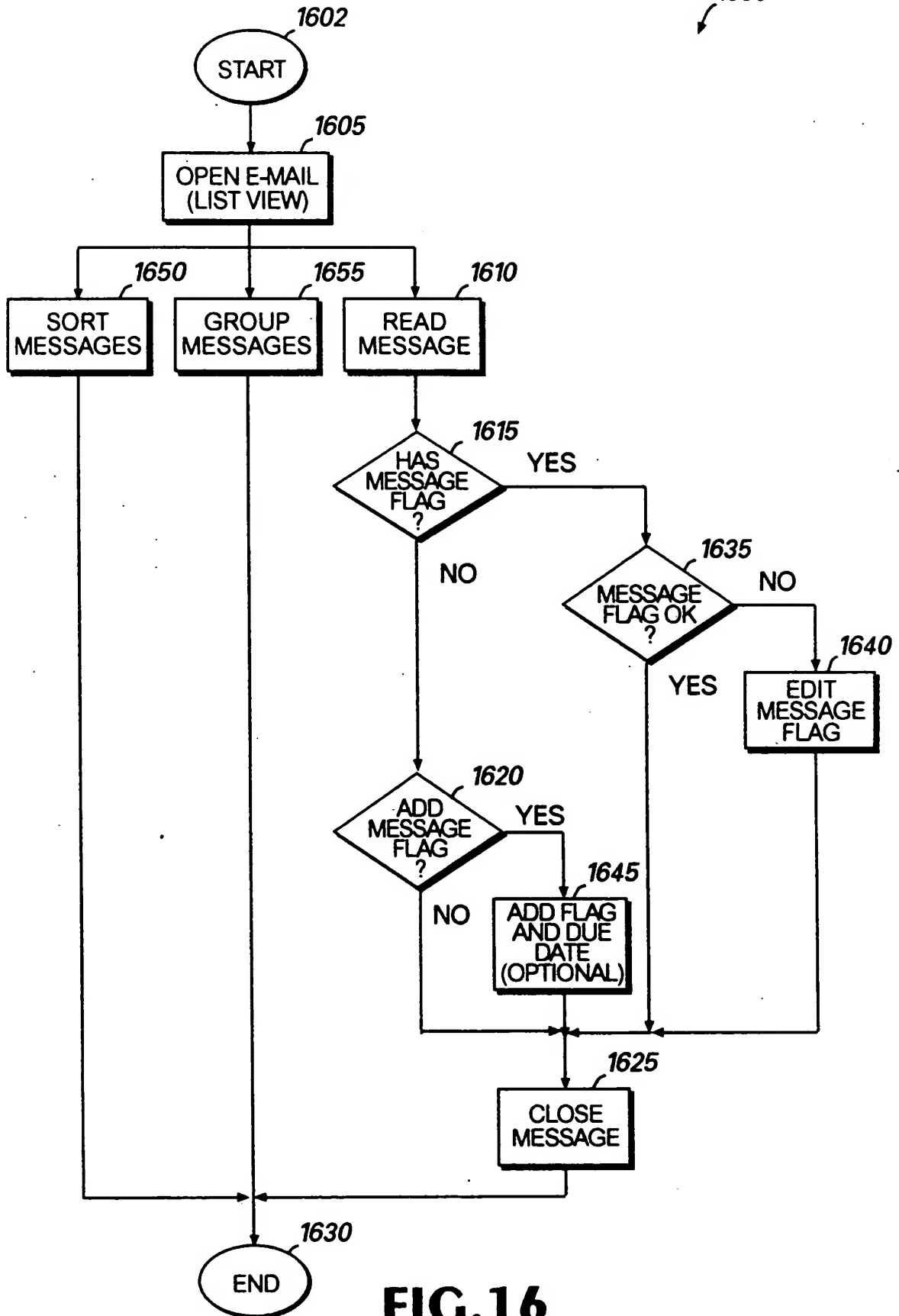
[] Fax Proposal by November 15,

From: Bob Winters
To: Tom Smith
Cc:
Subject: Windemere Proposal

I just got a call from Sally over at Windemere and she was wondering when we will be able to get the proposal to her. I told her it would be there by the 15th.

Bob

FIG.15



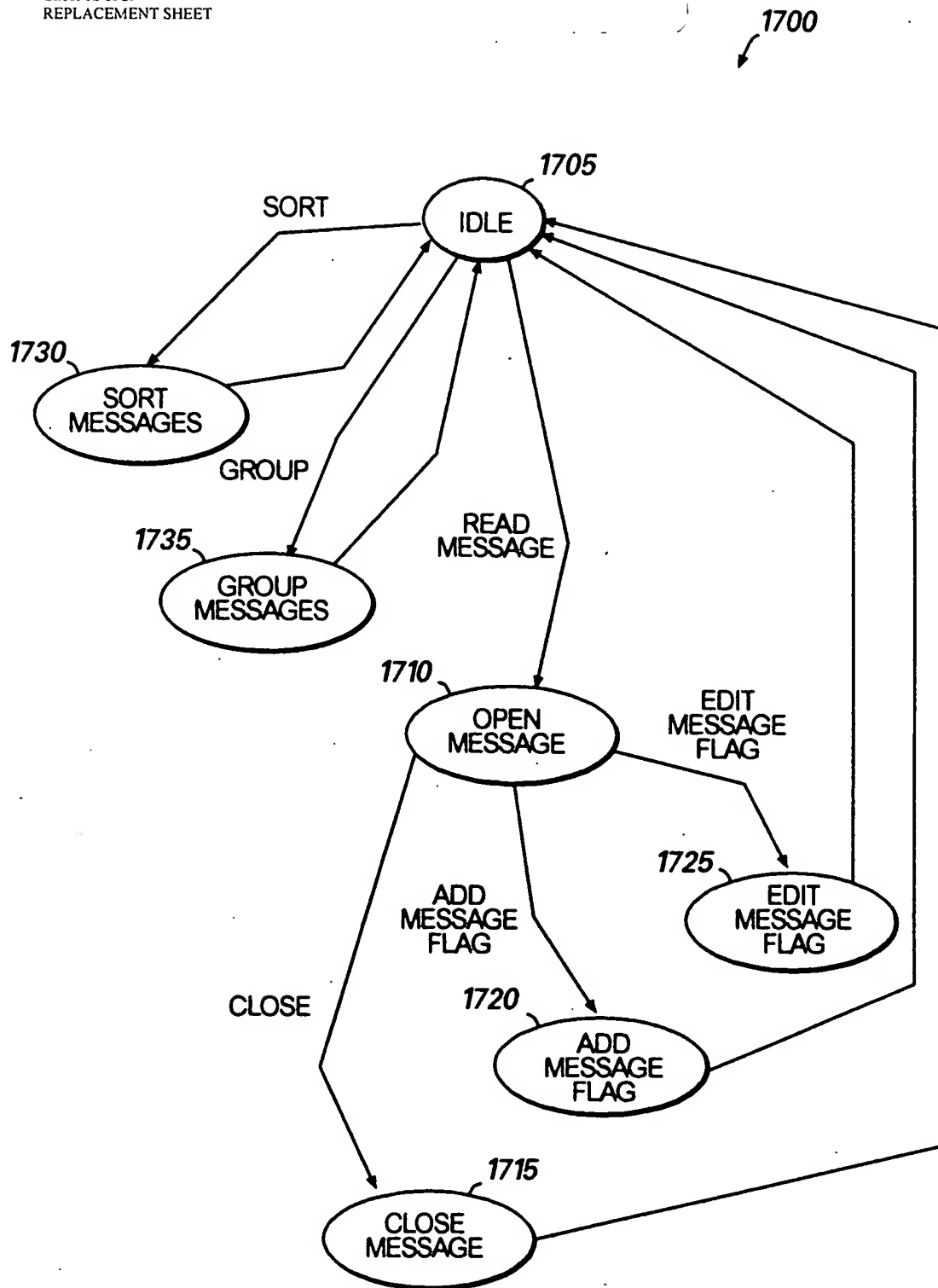


FIG.17

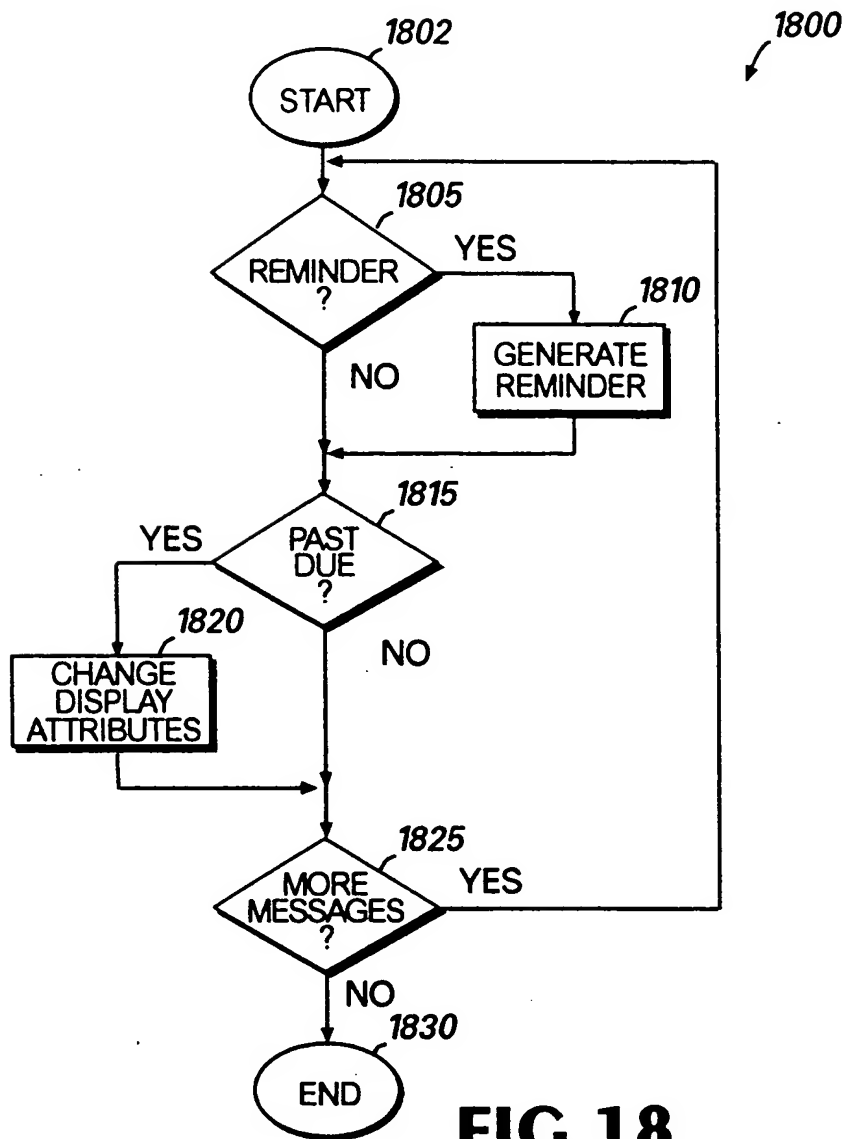


FIG.18

		ITEM	
		PROPERTY TAG	VALUE
1905	1910	SENDER	...
	1915	RECIPIENT(S)	...
	1920	SUBJECT	...
	1925	BODY	...
	1930	FORM	...
1935		LENGTH	...
		WIDTH	...
		HEIGHT	...

FIG.19

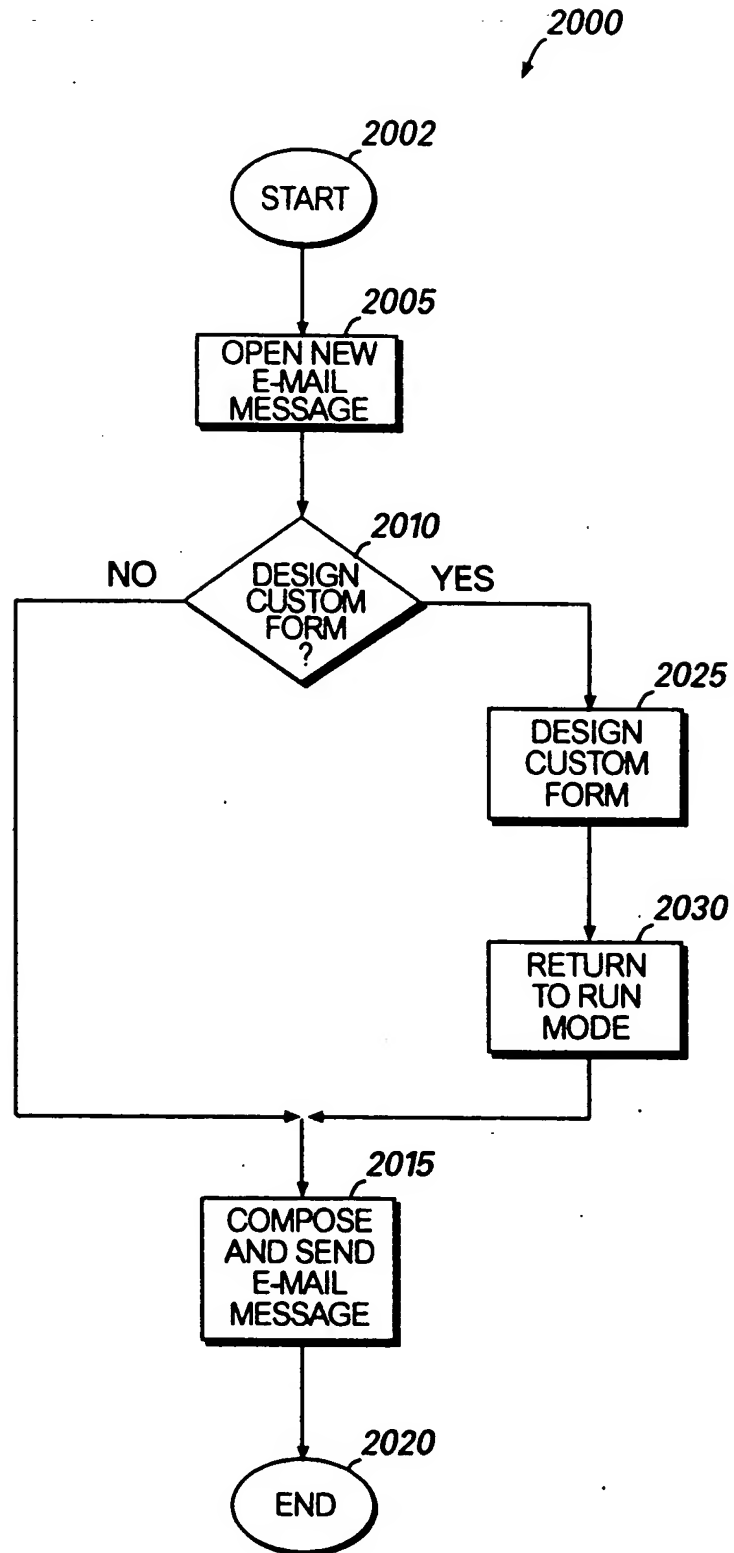


FIG.20

2100

The diagram illustrates a 'FIELD CHOOSER' window (2100) with a title bar containing a question mark and a close button (X). Below the title bar is a section titled 'AVAILABLE FIELDS'. This section contains a list of fields: CATEGORIES, CC, CONVERSATION TOPIC, DO NOT AUTOARCHIVE, FROM, ICON, IMPORTANCE, MESSAGE, RECEIVED, and SENT. Each field is in a row with a dropdown arrow on the right. To the left of the list, reference numerals 2105 through 2145 are connected to the fields by lines. Below the 'AVAILABLE FIELDS' section is a 'SELECT FROM:' label followed by a dropdown menu showing 'FREQUENTLY-USED FIELDS' with a dropdown arrow. At the bottom of the window is a button labeled 'NEW FIELD...'. A reference numeral 2150 is connected to this button by a line.

FIELD CHOOSER	
AVAILABLE FIELDS	
	▽
CATEGORIES	▽
2105 CC	
2110 CONVERSATION TOPIC	
2115 DO NOT AUTOARCHIVE	
2120 FROM	
2125 ICON	
2130 IMPORTANCE	
2135 MESSAGE	
2140 RECEIVED	
2145 SENT	▽
SELECT FROM:	
FREQUENTLY-USED FIELDS	▽
NEW FIELD...	

FIG.21

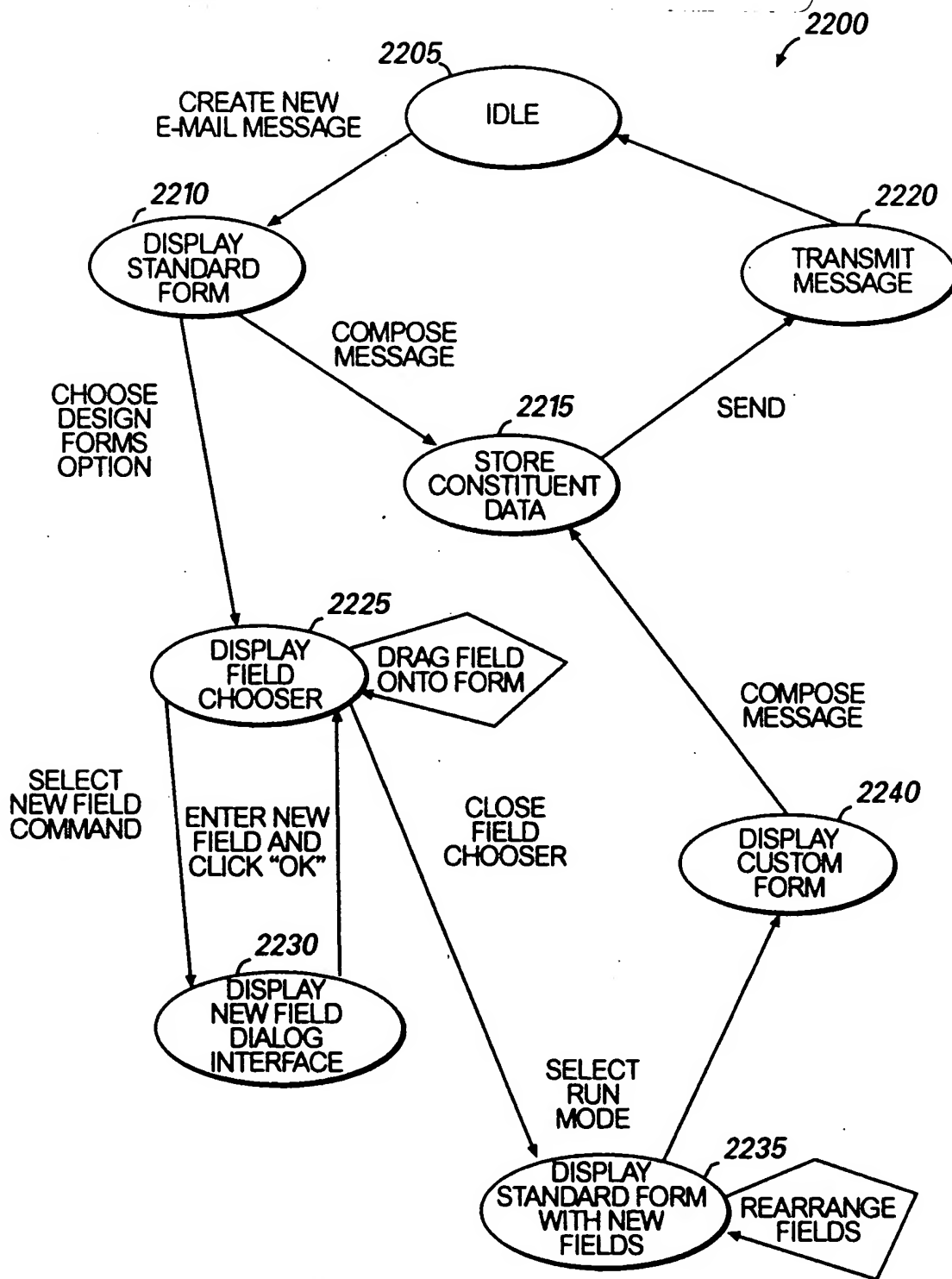


FIG.22

The figure shows a graphical user interface for an email client. At the top, there are four buttons: "Message", "Options", "Other", and "Custom". Below these buttons is a message header area with the following information: "From: Jim Rogers (Exchange)", "To: Shirley Johnston (Exchange)", "Cc:", "Subject: Question about the dimensions of the radio casing", and "Sent: 14/11/95 11:32 AM". Below the header is a form with three input fields: "Length: 13\"", "Width: 4\"", and "Height: 6\"". The "Length" field is labeled with the number 2305, the "Width" field with 2310, and the "Height" field with 2315. Below the form is a large text area containing the following text: "Shirley, I wanted to confirm the dimensions are correct. I also wanted to ask you if the length of the radio design can be decreased by an inch so that we can use a new safety material? Thanks, Jim". The text area is labeled with the number 2300. The entire interface is labeled with the number 2300.

FIG. 23

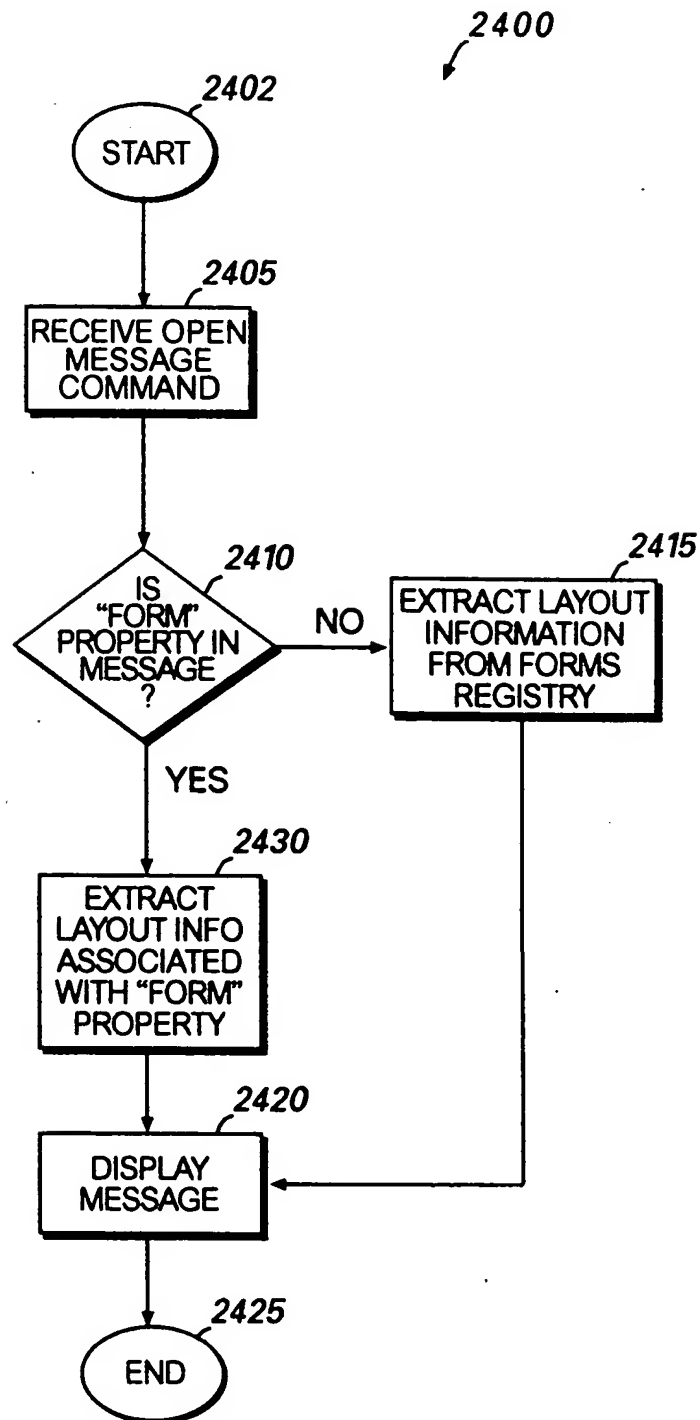


FIG.24

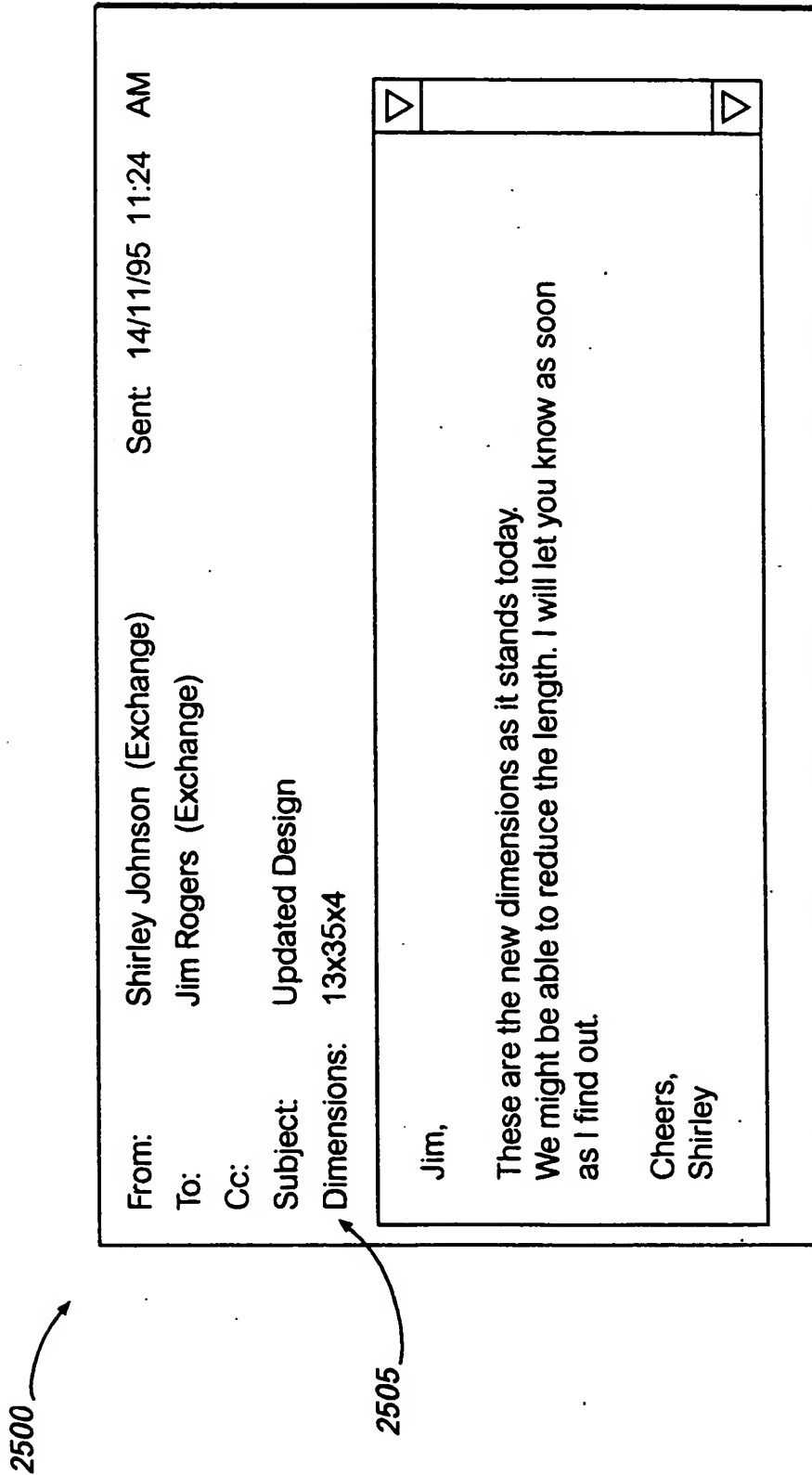


FIG. 25

2600

	<u>PROPERTY TAG</u>	<u>ITEM</u>	<u>VALUE</u>
2605	SENDER		...
2610	RECIPIENT(S)		JOHN, JIM
2615	SUBJECT		...
2620	BODY		...
2625	MY VOTE		...
2630	AUTORESPONSE VERBS		CHEZ JEAN, MAMA ROSA'S, BIG BOB'S
2635	PR_REPORT_TAG		MONIKER
2640	JOHN		...
	JIM		...

FIG.26

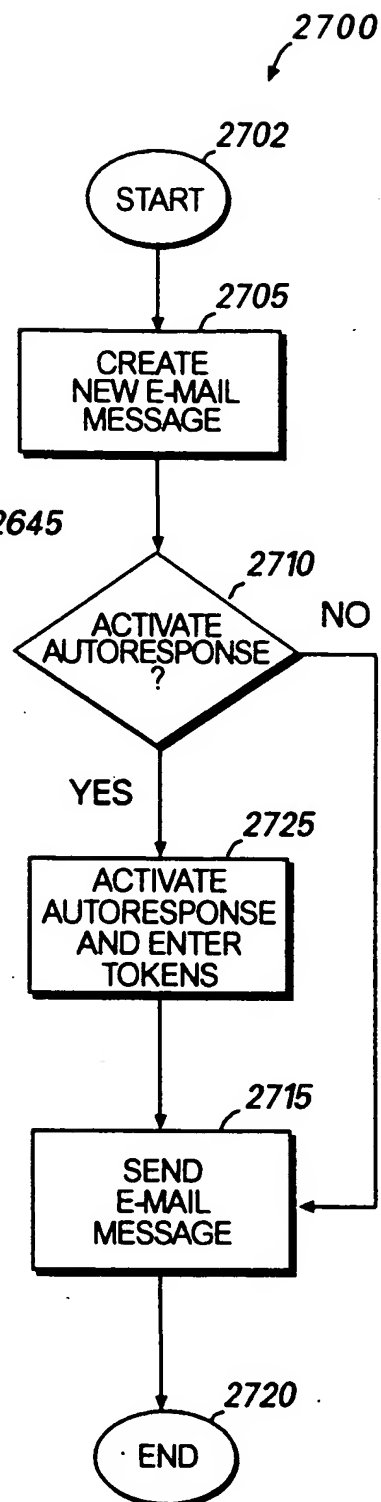


FIG.27

2805

Message Options Other Custom

Importance Normal Sensitivity Normal

Categories

2810 ☒ Use voting buttons:

☐ Have replies sent to:

☒ Save sent message to:

2815 Chez Jean; Mama Rosa's; Big Bob's 2825

2820 Approve; Reject
Yes; No
Yes; No; Maybe 2830

FIG. 28

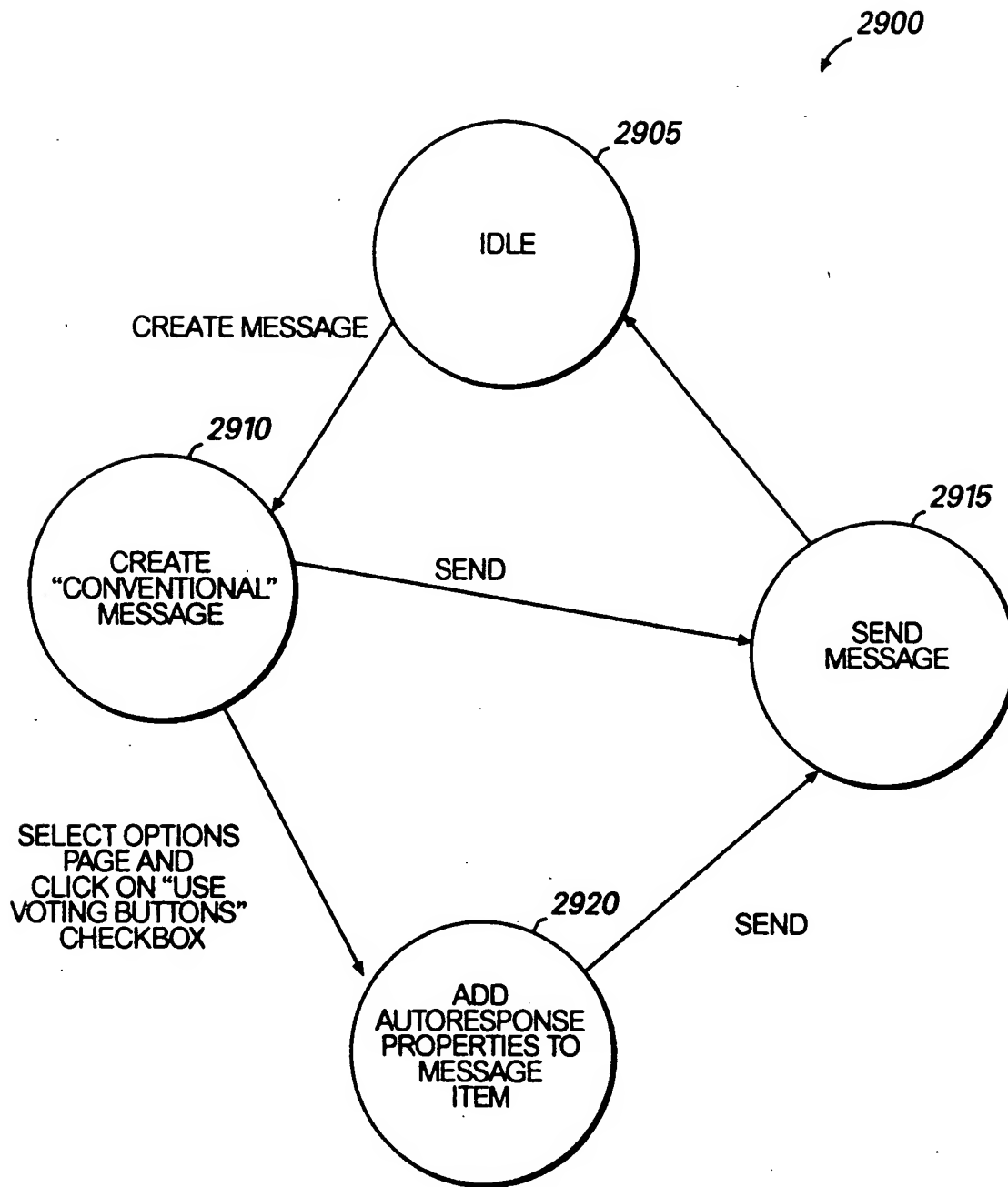


FIG.29

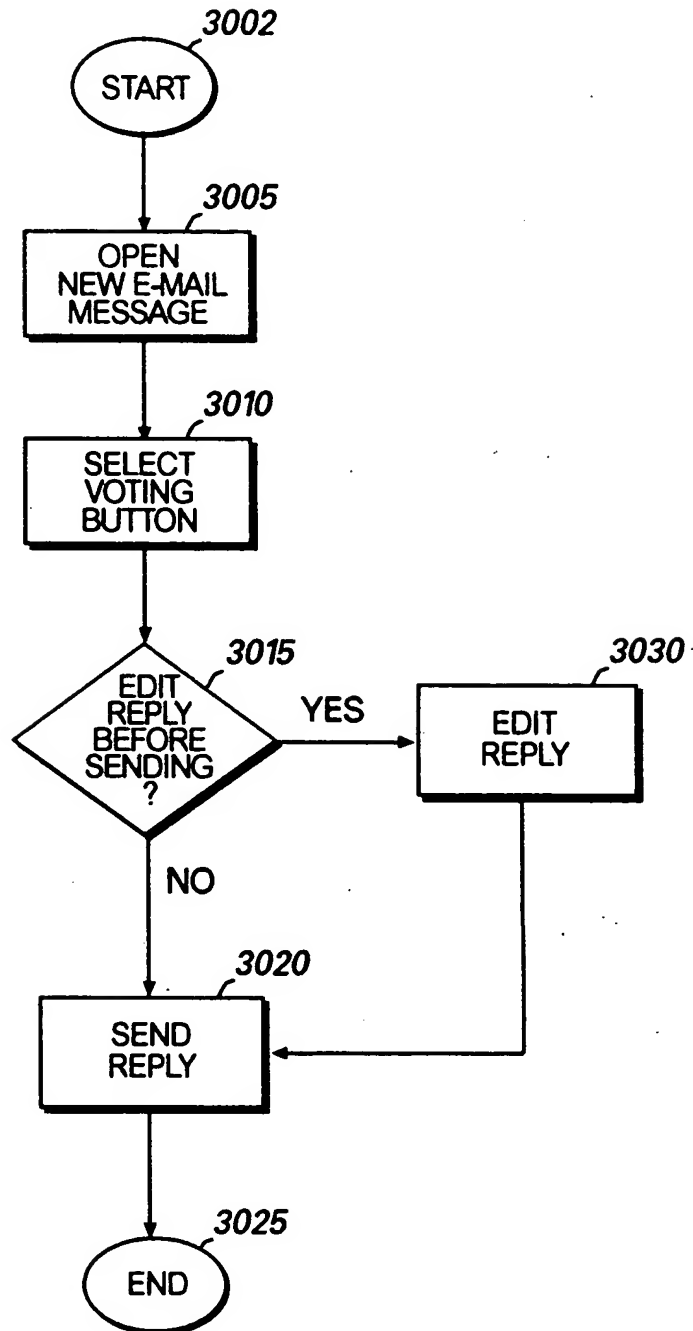


FIG. 30

3130

3100

3105

3110

3115

3120

3125

Message

Options

Other

Custom

☐ Please respond using the voting buttons above

From: Betty Johnson (Exchange) Sent: 10/11/95 1:32 PM

To: Erin Dunphy (Exchange)

Cc:

Subject: Christmas Party

At which restaurant would you like the christmas party held?

FIG. 31

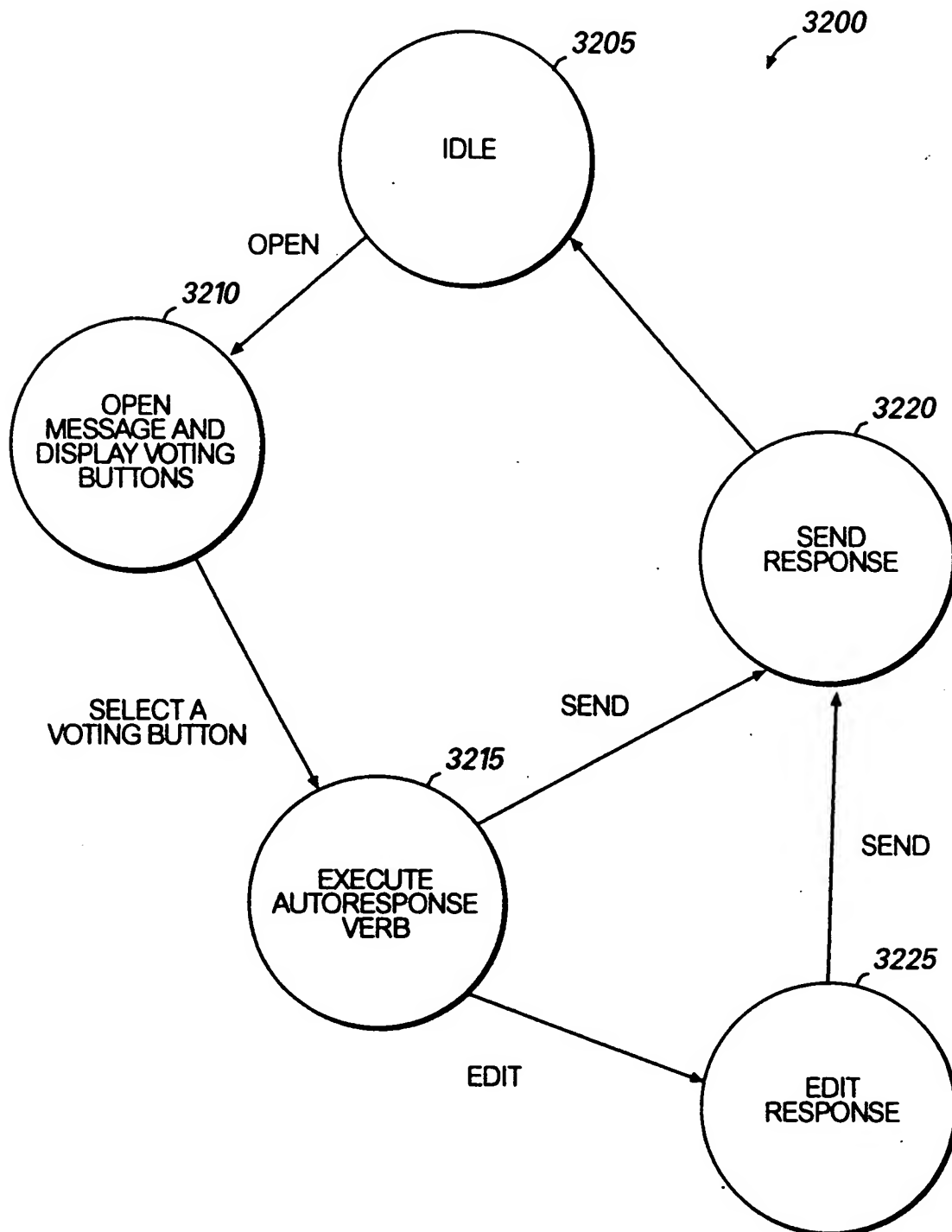


FIG.32

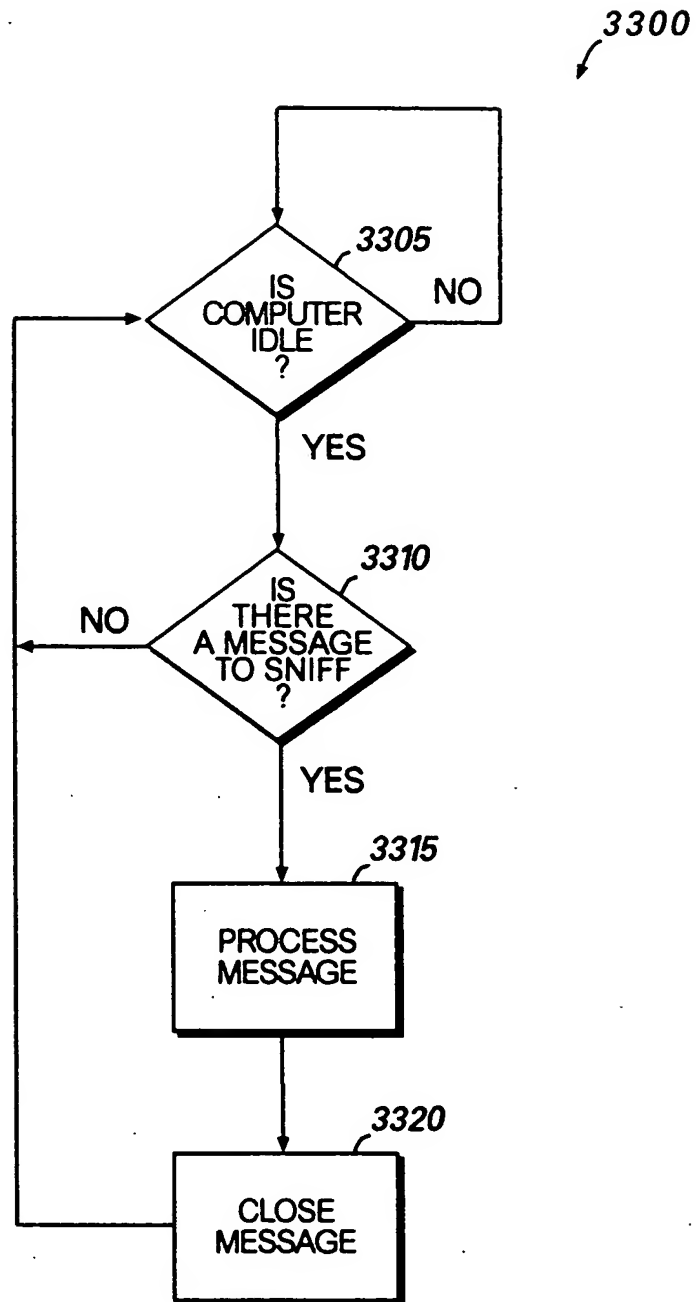


FIG. 33

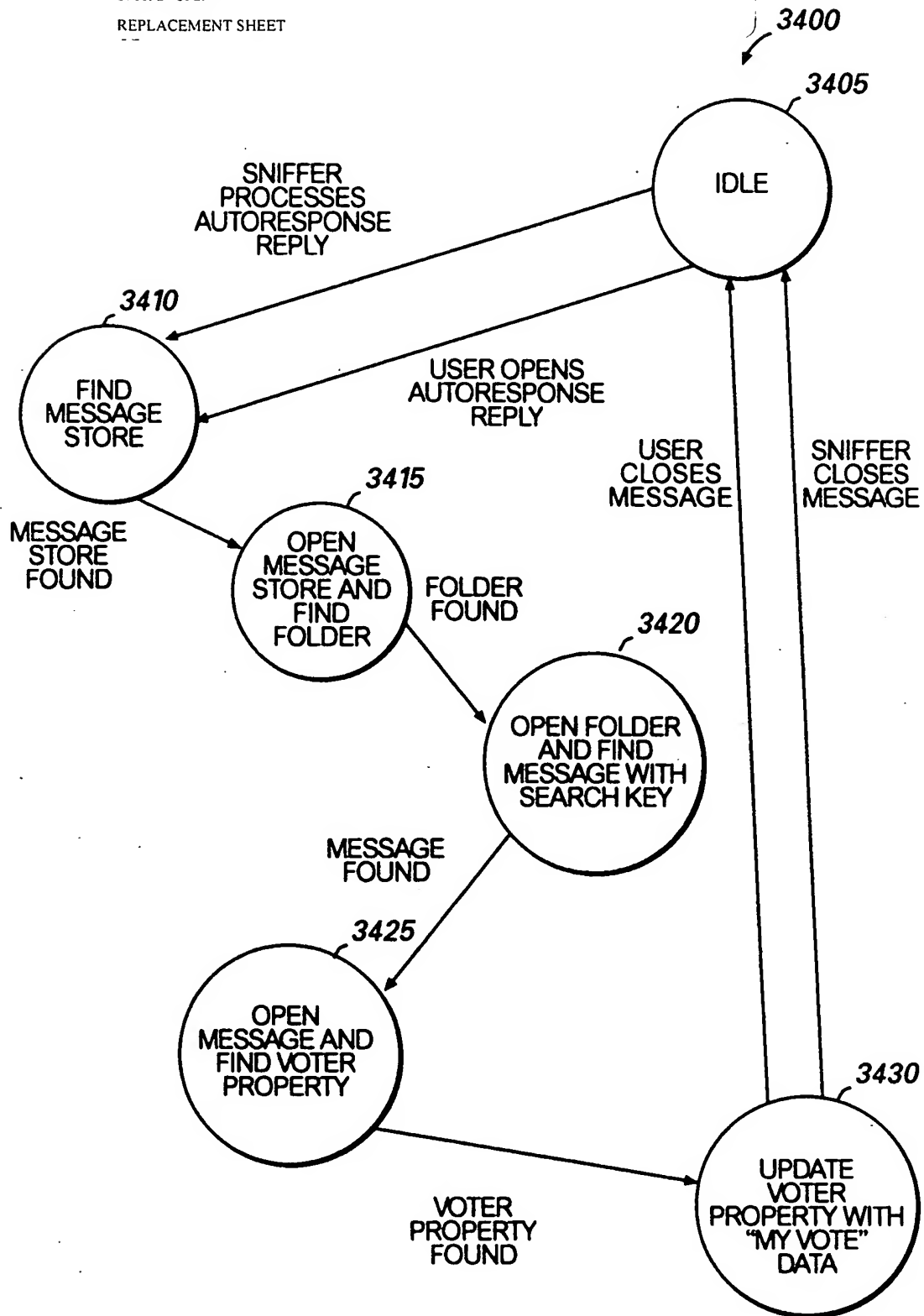


FIG.34

3500

3520 3515

<u>Read</u>	<u>To Do</u>	<u>Encl</u>	<u>From</u>	<u>Subject</u>	<u>Rcvd</u>	<u>Size</u>
N	-		Bob Winters	Windemere Proposal	2/12/96	2K
Y			Drew Lytle	Big Bob's: Christmas Party	2/12/96	2K
Y			Scott Thurlow	Chez Jean: Christmas Party	2/12/96	2K
Y		Y	Trio Account	Get on the WWW	2/11/96	12K
Y	✓		Becky Kaplan	Module Name question	2/11/96	3K
Y			Brad Thompson	RE: project Status	2/10/96	8K
Y	-		Pam McBain	upcoming release	2/6/96	4K
Y		Y	Scott Gode	Terminology	2/5/96	39K
Y	✓		Brian MacDonald	lunch	2/2/96	5K

3505

3510

FIG. 35

REPLACEMENT SHEET

Message	Options	Other	Custom	Tracking
---------	---------	-------	--------	----------

From: Betty Johnson (Exchange) Sent: 10/11/95 1:32 PM
To: My Department (Exchange)

Cc:

Subject: Christmas Party

☐

Vote results: Mama Rosa's-23, Chez Jean-12, Big Bob's-3.

Name	Response	Received
Erin Dunphy	Mama Rosa's	10/11/95 2:34PM
Bob Smith	Chez Jean	10/11/95 2:45PM
John Late	Mama Rosa's	10/11/95 2:54PM
Christine Ko	Mama Rosa's	10/11/95 3:08PM
Jim Street	Big Bob's	10/11/95 3:10PM
Terace Grop	Mama Rosa's	10/11/95 3:15PM
Jane Parker	Mama Rosa's	10/11/95 3:15PM
Joe Black	Chez Jean	10/11/95 3:15PM
Phillip White	Mama Rosa's	10/11/95 3:20PM
Bruce Redstone	Mama Rosa's	10/11/95 3:28PM

3610

FIG. 36

3605

3620

3615